# HOW TO DESIGN A PROCESS ORIENTED FACTORY LAYOUT 

## DR. ALVIN ANG



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## INTRODUCTION

This manuscript is an excerpt of concepts taken from Operations Management Textbook by Heizer, Render et al. (2017).

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EXAMPLE 1


- A company has six departments, which can be placed into any of six available rooms.
- The departments are named $A, B, C, D, E$, and $F$ and the rooms are numbered $1,2,3,4,5$, and 6.
- Assumption $\rightarrow$ No Diagonal Movement.
- The current set of assignments is
- A-1
- B-2
- C-3
- D-4

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$$

- E-5
- F-6
- Assume that each room is $20 \times 20$ meters, and the movement from one room to the adjacent room is 20 meters.

| Dept A-Room 1 | Dept B-Room 2 | Dept C-Room 3 |
| :--- | :--- | :--- |
| Dept D-Room 4 | Dept E-Room 5 | Dept F-Room 6 |



- The following table shows the matrix of work flow (estimated trips per day) among departments:

|  | $\mathbf{A}$ | $\mathbf{B}$ | $\mathbf{C}$ | $\mathbf{D}$ | $\mathbf{E}$ | $\mathbf{F}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{A}$ | -- | 50 | 0 | 0 | 100 | 0 |
| $\mathbf{B}$ |  | -- | 0 | 20 | 30 | 0 |
| C |  |  | -- | 0 | 10 | 20 |
| D |  |  |  | -- | 30 | 0 |
| $\mathbf{E}$ |  |  |  |  | -- | 40 |
| F |  |  |  |  |  | -- |

$$
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$$

## QUESTION

How can we re-assign the departments within the rooms? (to minimize walking)?

STEP 1: CREATE THE ROOM DISTANCE MATRIX

| Room | 1 | 2 | 3 | 4 | 5 | 6 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | - | 20 | 40 | 20 | 40 | 60 |
| 2 |  | - | 20 | 40 | 20 | 40 |
| 3 |  |  | - | 60 | 40 | 20 |
| 4 |  |  |  | - | 20 | 40 |
| 5 |  |  |  |  | - | 20 |
| 6 |  |  |  |  |  | - |

STEP 2: CREATE THE WORK FLOW MATRIX

| Room | A |  | B | C |  | D |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A | - | 50 | 0 | 0 | 100 | 0 |
| B |  | - | 0 | 20 | 30 | 0 |
| C |  |  | - | 0 | 10 | 20 |
| D |  |  |  | - | 30 | 0 |
| E |  |  |  |  | - | 40 |
| F |  |  |  |  |  | - |

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STEP 3: CALCULATE THE CURRENT TOTAL DISTANCE TRAVELLED

$$
\begin{aligned}
\text { Total Distance } & =\sum(\text { Work Flow } \times \text { Room Distance }) \\
& =(50 \times 20) \\
& +(20 \times 40) \\
& +(100 \times 40) \\
& +(30 \times 20) \\
& +(10 \times 40) \\
& +(30 \times 20) \\
& +(20 \times 20) \\
& +(40 \times 20) \\
& =8,600 \mathrm{~m}
\end{aligned}
$$

STEP 4: USE DR. ALVIN'S METHOD TO FIND ONE IMPROVED ASSIGNMENT

- Highest Workflow $\rightarrow \mathrm{A}-\mathrm{E}=100$
- $2^{\text {nd }}$ Highest $\rightarrow \mathrm{A}-\mathrm{B}=50$
- $3^{\text {rd }}$ Highest $\rightarrow \mathrm{E}-\mathrm{F}=40$
- $4^{\text {th }}$ Highest $\rightarrow \mathrm{B}-\mathrm{E}$ or $\mathrm{D}-\mathrm{E}=30$
- $5^{\text {th }}$ Highest $\rightarrow \mathrm{B}-\mathrm{D}=20$
- $6^{\text {th }}$ Highest $\rightarrow \mathrm{C}-\mathrm{E}=10$
- Therefore:
- "A" must be next to "B" and "E"
- "E" must be next to "B" and "D" (or "F")
- The rest are of lesser priority, so you can put them randomly.

STEP 5: DRAW THE NEW IMPROVED LAYOUT

| Room 1 | Room 2 | Room 3 |
| :---: | :---: | :---: |
| A | E | F |
| Room 4 | Room 5 | Room 6 |
| B | D | C |

STEP 6: CALCULATE THE NEW TOTAL DISTANCE TRAVELLED

| Room | A | E | F | B |  | D |  | C |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A | - | 100 | 0 | 50 | 0 | 0 |  |  |
| E |  | - | 40 | 30 | 30 | 10 |  |  |
| F |  |  | - | 0 | 0 | 20 |  |  |
| B |  |  |  | - | 20 | 0 |  |  |
| D |  |  |  |  | - | 0 |  |  |
| C |  |  |  |  |  | - |  |  |


| Room | $\mathbf{1}$ | $\mathbf{2}$ | $\mathbf{3}$ | $\mathbf{4}$ | $\mathbf{5}$ | $\mathbf{6}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | - | 20 | 40 | 20 | 40 | 60 |
| 2 |  | - | 20 | 40 | 20 | 40 |
| 3 |  |  | - | 60 | 40 | 20 |
| 4 |  |  |  | - | 20 | 40 |
| 5 |  |  |  |  | - | 20 |
| 6 |  |  |  |  |  | - |

Total Distance $=\sum($ Work Flow $\times$ Room Distance $)$

$$
\begin{aligned}
& =(100 \times 20) \\
& +(40 \times 20) \\
& +(50 \times 20) \\
& +(30 \times 40) \\
& +(30 \times 20) \\
& +(20 \times 20) \\
& +(10 \times 40) \\
& +(20 \times 20) \\
& =6,800 \mathrm{~m}
\end{aligned}
$$

## Department - Room



- A company has five departments, which can be placed into any of five available rooms.
- The departments are named A, B, C, D, and E.
- The rooms are numbered $1,2,3,4$ and 5 .
- The current set of assignments is
- A-1
- B-2
- C-3
- D-4
- E-5
- Assumption $\rightarrow$ No Diagonal Movement.
- The rooms are fixed, while the departments may shift to any of the rooms.
- Assume that each room is $10 \times 10$ meters, and the movement from one room to the adjacent room is 10 meters.
- The following table shows the matrix of work flow (estimated trips per day) among departments:

|  | $\mathbf{A}$ | $\mathbf{B}$ | $\mathbf{C}$ | $\mathbf{D}$ | $\mathbf{E}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{A}$ | -- | 20 | 10 | 50 | 0 |
| $\mathbf{B}$ |  | -- | 10 | 0 | 0 |
| $\mathbf{C}$ |  |  | -- | 0 | 10 |
| $\mathbf{D}$ |  |  |  | -- | 20 |
| $\mathbf{E}$ |  |  |  |  | -- |

## QUESTION

How can we re-assign the departments within the rooms? (to minimize walking)?

STEP 1: CREATE THE ROOM DISTANCE MATRIX

| Room | 1 | 2 | 3 | 4 | 5 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | - | 10 | 20 | 30 | 40 |
| 2 |  | - | 10 | 20 | 30 |
| 3 |  |  | - | 10 | 20 |
| 4 |  |  |  | - | 10 |
| 5 |  |  |  |  | - |

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## STEP 2: CREATE THE WORK FLOW MATRIX

|  | $\mathbf{A}$ | $\mathbf{B}$ | $\mathbf{C}$ | $\mathbf{D}$ | $\mathbf{E}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{A}$ | -- | 20 | 10 | 50 | 0 |
| $\mathbf{B}$ |  | -- | 10 | 0 | 0 |
| C |  |  | -- | 0 | 10 |
| D |  |  |  | -- | 20 |
| $\mathbf{E}$ |  |  |  |  | -- |

STEP 3: CALCULATE THE CURRENT TOTAL DISTANCE TRAVELLED

$$
\begin{aligned}
\text { Total Distance } & =\sum(\text { Work Flow } \times \text { Room Distance }) \\
& =(20 \times 10) \\
& +(10 \times 20) \\
& +(10 \times 10) \\
& +(50 \times 30) \\
& +(10 \times 20) \\
& +(20 \times 10) \\
& =2,400 m
\end{aligned}
$$

- Highest Workflow $\rightarrow \mathrm{A}-\mathrm{D}=50$
- $2^{\text {nd }}$ Highest $\rightarrow \mathrm{A}-\mathrm{B}$ or $\mathrm{D}-\mathrm{E}=20$
- $3^{\text {rd }}$ Highest $\rightarrow \mathrm{A}-\mathrm{C}$ or $\mathrm{B}-\mathrm{C}$ or $\mathrm{C}-\mathrm{E}=10$
- Therefore:
- "A" must be next to "D" and "B"
- The rest are of lesser priority, so you can put them randomly.

STEP 5: DRAW THE NEW IMPROVED LAYOUT

| Room 1 | Room 2 | Room 3 | Room 4 |  |
| :---: | :---: | :---: | :---: | :---: |
| Room 5 |  |  |  |  |
| C | B | A | D | E |

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STEP 6: CALCULATE THE NEW TOTAL DISTANCE TRAVELLED

| Department | C | B |  | A |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| C | - | 10 | 10 | 0 | D |
| B |  | - | 20 | 0 | 10 |
| A |  |  | - | 50 | 0 |
| D |  |  |  | - | 20 |
| E |  |  |  |  | - |

Total Distance $=\sum($ Work Flow $\times$ Room Distance $)$

$$
\begin{aligned}
& =(10 \times 10) \\
& +(10 \times 20) \\
& +(20 \times 10) \\
& +(50 \times 10) \\
& +(10 \times 40) \\
& +(20 \times 10) \\
& =1,600 \mathrm{~m}
\end{aligned}
$$



- A company has six departments, which can be placed into any of six available rooms.
- The departments are named A, B, C, D, E and F and the rooms are numbered 1, 2, 3, 4, 5 and 6.
- The current set of assignments is
- A-1
- B-2
- C-3
- D-4
- E-5
- F-6
- The rooms are fixed, while the departments may shift to any of the rooms.
- Assume that each room is $10 \times 10$ meters, and the movement from one room to the adjacent room is 10 meters.
- Only horizontal or vertical movements are allowed, as indicated by the arrows in the diagram.
- The following table shows the matrix of work flow (estimated trips per day) among departments:

| Department | A | B | C | D | E | F |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A | -- | 50 | 0 | 0 | 50 | 90 |
| B |  | -- | 30 | 20 | 0 | 20 |
| C |  |  | -- | 40 | 0 | 20 |
| D |  |  |  | -- | 20 | 0 |
| E |  |  |  |  | -- | 40 |
| F |  |  |  |  |  | -- |

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## QUESTION

How can we re-assign the departments within the rooms? (to minimize walking)?

STEP 1: CREATE THE ROOM DISTANCE MATRIX

| Room | $\mathbf{1}$ |  | $\mathbf{2}$ | $\mathbf{3}$ |  | $\mathbf{4}$ | $\mathbf{5}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | - | 10 | 30 | 30 | 30 | 30 |  |
| 2 |  | - | 20 | 10 | 20 | 20 |  |
| 3 |  |  | - | 10 | 20 | 20 |  |
| 4 |  |  |  | - | 10 | 10 |  |
| 5 |  |  |  |  | - | 20 |  |
| 6 |  |  |  |  |  | - |  |

STEP 2: CREATE THE WORK FLOW MATRIX

| Department | A | B | C | D | E | F |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| A | -- | 50 | 0 | 0 | 50 | 90 |
| B |  | -- | 30 | 20 | 0 | 20 |
| C |  |  | -- | 40 | 0 | 20 |
| D |  |  |  | -- | 20 | 0 |
| E |  |  |  |  | -- | 40 |
| F |  |  |  |  |  | -- |

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# STEP 3: CALCULATE THE CURRENT TOTAL DISTANCE TRAVELLED 

$$
\begin{aligned}
\text { Total Distance } & =\sum(\text { Work Flow } \times \text { Room Distance }) \\
& =(50 \times 10) \\
& +(30 \times 20) \\
& +(20 \times 10) \\
& +(40 \times 10) \\
& +(50 \times 30) \\
& +(20 \times 10) \\
& +(90 \times 30) \\
& +(20 \times 20) \\
& +(20 \times 20) \\
& +(40 \times 20) \\
& =7,700 \mathrm{~m}
\end{aligned}
$$

STEP 4: USE DR. ALVIN'S METHOD TO FIND ONE IMPROVED ASSIGNMENT

- Highest Workflow $\rightarrow \mathrm{A}-\mathrm{F}=90$
- $\quad 2^{\text {nd }}$ Highest $\rightarrow \mathrm{A}-\mathrm{B}$ or $\mathrm{A}-\mathrm{E}=50$
- 3rd Highest $\rightarrow \mathrm{C}-\mathrm{D}$ or $\mathrm{E}-\mathrm{F}=40$
- $4^{\text {th }}$ Highest $\rightarrow \mathrm{B}-\mathrm{C}=30$
- $5^{\text {th }}$ Highest $\rightarrow \mathrm{B}-\mathrm{D}$ or $\mathrm{D}-\mathrm{E}$ or $\mathrm{B}-\mathrm{F}$ or $\mathrm{C}-\mathrm{F}=20$
- Therefore:
- "A" must be next to "F" and "E" (or "B")

○ "E" must be next to "F" OR "C" must be next to "D"

- The rest are of lesser priority, so you can put them randomly.

STEP 5: DRAW THE NEW IMPROVED LAYOUT

| Room 3 |  |  |  |
| :---: | :---: | :---: | :---: |
| Room 1 | Room 2 | C |  |
| F | A | Room 4 | Room 6 |

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NEW Workflow Table

|  | F | A | C | B | D | E |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| F | -- | 90 | 20 | 20 | 0 | 40 |
| A |  | -- | 0 | 50 | 0 | 50 |
| C |  |  | -- | 30 | 40 | 0 |
| B |  |  |  | -- | 20 | 0 |
| D |  |  |  |  | -- | 20 |
| E |  |  |  |  |  | -- |

Distance Table

|  | $\mathbf{1}$ | $\mathbf{2}$ | $\mathbf{3}$ | $\mathbf{4}$ | $\mathbf{5}$ | $\mathbf{6}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{1}$ | -- | 10 | 30 | 30 | 30 | 30 |
| $\mathbf{2}$ |  | -- | 20 | 10 | 20 | 20 |
| $\mathbf{3}$ |  |  | -- | 10 | 20 | 20 |
| $\mathbf{4}$ |  |  |  | -- | 10 | 10 |
| $\mathbf{5}$ |  |  |  |  | -- | 20 |
| $\mathbf{6}$ |  |  |  |  |  | -- |

New Total Distance Travelled $=$
(90 x 10)
$+(20 \times 30)$
$+(20 \times 30)$
$+(50 \times 10)$
$+(30 \times 10)$
$+(40 \times 20)$
$+(20 \times 10)$
$+(40 \times 30)$
$+(50 \times 20)$
$+(20 \times 20)$
$=6,500 \mathrm{~m}$

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## REFERENCES

Heizer, J. H., et al. (2017). Operations management : sustainability and supply chain management.

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## ABOUT THE AUTHOR

Dr. Alvin Ang earned his Ph.D., Masters and Bachelor degrees from NTU, Singapore. He is a scientist, entrepreneur, as well as a personal/business advisor. More about him at www.AlvinAng.sg.

